

## Take part in our property survey and help us future proof our homes.

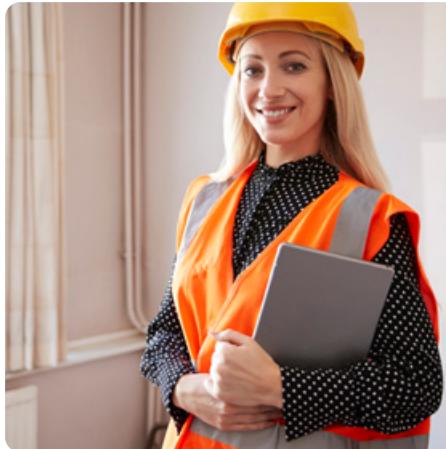
Radius Housing has recently commissioned Savills (a surveying company) to carry out condition surveys to Radius properties across Northern Ireland.

An initial pilot survey of 2,500 properties will take place in the upcoming months.

These surveys are designed to help give us a better understanding of the condition of our homes.

The surveys will play a vital role as Radius reviews and plans future maintenance and improvement work, such as replacement kitchens, bathrooms, windows and doors, ensuring our homes remain energy efficient and are maintained to a high standard.

Initially a Savills surveyor will be in your area undertaking inspections on a door to door basis.



All surveyors will carry a Savills photo ID badge and a letter of authority on Radius headed paper. You should ask to see both before allowing access to your home, if you have any concerns please call Radius for verification.

If you are not at home when the surveyor visits, a calling card will be delivered asking you to contact Savills directly to make suitable alternative arrangements.



### Read the 2024/25 Radius Housing Annual Review

The Radius Annual Review 2024-25 is now available to view and download.

Find out more about some of the successes over the last 12 months and gain an insight into the Strategic Themes for the year ahead.

Our consolidated statement of Comprehensive Income for the year ended 31 March 2025 is also included.

Use the QR Code to view and download a digital version or contact Tenant Engagement.



## Stay informed on our upcoming plans for repairs, maintenance and planned works

Our next Themed Panel Meeting will be all about Assets (Repairs & Maintenance).

In attendance will be our Assets Response Managers Stewart McClean and Paddy McKenna to discuss upcoming plans for Response Repairs, Damp, Condensation & Mould, Gardening & Grounds Maintenance, Planned Works and the new Stock Condition Survey.

### In Person Meeting

Thursday 11th September 11am  
Holywood Boardroom.

Spaces are limited and you must register your attendance in advance.

### Online Meeting Thursday

11th September 2pm (Teams Only).

To receive a link you must register your attendance in advance.

## Tenant Executive Committee Meeting

The next Tenant Executive Committee Meeting will be held Thursday 4th September at 2pm.

Invites have already been sent to our TEC.

### How to Report a Repair

For Emergency Repairs, call us immediately on 0330 123 0888

You can Report a Repair online via our website



# Eleven more Green Flag award winning schemes!

Well done to eleven of our Radius Housing schemes Brookvale Fold, Donard Fold, Fold Mews, Forthriver Fold, Gortgole Fold, Maine Fold, Mill Brae Fold, Neillsbrook Fold, Rathain Fold, Skerries Fold and Tullaghmurry Fold who have been awarded Community Green Flag Awards.

Awarded by Keep NI Beautiful for the high standard of their outdoor green space, recognising the hard work and dedication from tenants.

The Green Flag Award is a benchmark national standard for parks and green spaces and was first launched in Northern Ireland in 2008, recognising and rewarding the best green spaces in the country.

Radius Housing continue to be the only Housing Association to achieve this award. At the awards ceremony which took place at the beautiful Walled Gardens in Bangor, representatives from the schemes were presented with their Green Flag from the DAERA Minister



Andrew Muir who said it is important to recognise the tireless work that goes into maintaining these spaces to make them such attractive facilities, looking after our green spaces plays a crucial role in supporting both wellbeing and biodiversity. I would encourage everyone to get out and enjoy some time outdoors in their local Green Flag space."

If your community would like to find out about how to apply for the Green Flag Award next year or to get involved and start a gardening project speak to your Scheme Coordinator/Housing Officer for more information.

## Bring your crafts to the Tenant Conference

We are in full preparation mode for the upcoming Tenant Conference which is taking place on October 1st at the Clayton Hotel Belfast.

Thank you to tenants and staff who have been involved in preparing a jam-packed Agenda.

This year tenants and staff have the opportunity to showcase and raise money for your chosen charity or scheme comfort fund by selling social enterprise creations, from handmade

crafts, artwork, jewellery, greeting cards, seasonal wreaths, flower pots and more.

We are looking forward to seeing the variety of talents on display!

This is reserved exclusively for Radius tenants and staff only, so if you'd like to have a table, please get in touch with your Scheme Coordinator or email [tenant.engagement@radiushousing.org](mailto:tenant.engagement@radiushousing.org) to reserve A spot by Friday 14<sup>th</sup> September.

Spaces are limited, so this will be on a first come first serve basis.

## Estate Walkabouts

Tuesday 9th September 11am **Rose Street**

Tuesday 9th September 11am **Springfield Avenue**

Tuesday 9th September 11am **Springfield Road**



### Worried about your rent?

If you have questions or concerns about your rent account, please reach out to your Income Officer, or contact the office.

We are here to assist you with any issues related to your rent payments and can help you explore available support options.

Call 0330 123 0888 (9am - 5pm, Mon to Fri)



### Financial Advice

Our Welfare Advice team are here to offer support and expertise to assist you with:

- Benefits
- Budgeting
- Universal Credit Switch
- Pensions
- PIP Advice and more

Get in touch with our team via our website.

## Our Charity Partner



We are delighted to share that with the help of our tenants, we have raised almost **£40,000** to date for Action Cancer since January 2024.

Thank you to everyone who has held events, taken part and contributed towards this incredible figure.

**PLUS:** Well done to the tenants of **Clifton House** who held a coffee morning in honour of Bridie Kiernan, who recently passed away, raising £200 for NI Children's Hospice which was a charity close to Bridie's heart.

## Find us online

Keep up to date with Radius news through our social channels  
Simply search for Radius Housing

