

## New Year Goals

As we look ahead to 2026, we want to take a closer look at the services we provide and see where we can make things better.

One of the ways we do this is by bringing tenants and staff together to focus on key topics, so we can have open conversations, share ideas, and find practical ways to improve the services that matter most.

If you have any ideas for future topics we should be focusing on in 2026 let us know by contacting:

[tenant.engagement@radiushousing.org](mailto:tenant.engagement@radiushousing.org)

This year, we've been lucky to work closely with tenants from **Blaris Fold** Lisburn, **Spafield Fold**, Holywood, and **Gortgole Fold**, Portglenone.

The group follows the summer/winter schedules displayed on each scheme's noticeboard and monitor the grounds maintenance work that takes place in their schemes from grass cutting to general tidiness.

The feedback they provide each month helps support our Asset Management



team in addressing any performance issues with contractors, which ensures high standards across our schemes.

We're grateful to our tenants for their involvement in monitoring the grounds maintenance contractor's performance.

In spring 2026, we will be inviting new schemes to join the Grounds Maintenance Monitoring Group.

If your scheme would be interested in taking part, please speak to your scheme coordinator or contact us at: [tenant.engagement@radiushousing.org](mailto:tenant.engagement@radiushousing.org)

### Working together

## Thank You Dean!

A special thank you to Dean Kelly, a former Radius tenant who will continue to serve as a valued Tenant Executive Committee Member and dedicated Tenant Advocate.



Dean remains deeply committed to improving housing, recently taking part in a Scrutiny Panel with TPAS Scotland and sharing his valuable insights as a speaker at the Supporting Communities Conference.

**Thank you, Dean, for being a powerful voice for all our tenants!**

### Fundraising in Action

December will be our final month supporting **Action Cancer** - thank you to all of our tenants who have helped raise £1,000s in fundraising over the last two years!



With money still coming in, we will celebrate the grand total raised for Action Cancer since January 2024 as well as announce our new corporate charity partner in the New Year.

A huge thank you to Iverna Fold who raised a total of £1,040 for Macmillan Cancer by selling raffle tickets, cakes & buns at their recent fundraising event.

### How to Report a Repair

For **Emergency Repairs**, call us immediately on 0330 123 0888

You can Report a Repair online via our website



## Ready to take flight?



Following the success of our darts pilot, we're excited to announce that the **Radius Darts League** is now open to expansion!

All our schemes are welcome to participate, provided there's enough interest from tenants in each location.

This is a great opportunity to have fun, meet other tenants, and enjoy some friendly competition in a relaxed and welcoming setting.

### No board? No problem!

We can provide one, so everyone can join in. Whether you're a seasoned player or completely new to darts, matches will be (lightly) competitive, (mostly) informal and designed to bring people together!

**Interested?** Get in touch by emailing: [tenant.engagement@radiushousing.org](mailto:tenant.engagement@radiushousing.org) to find out more or register your scheme.

**Let's aim for fun, and not perfection!**

# Staying Safe This Christmas



**As we approach the festive season, it's important to stay alert when it comes to home safety and scams, which increase at this time of year.**

## KEEP YOUR HOME SAFE

It's also a good time of year to review your home security:

- Make sure doors and windows are locked when you go out or at night.
- Keep valuables out of sight and avoid leaving gifts near windows.
- If you're going away, ask someone to keep an eye on your property.
- Check that your smoke alarms are working and test them regularly.

## BE SCAM AWARE

Police and consumer organisations have reported a rise in scams targeting households during the winter months.

These can include:

- Online shopping deals that seem too good to be true. They usually are!
- Fake calls/messages/emails asking you to click on links or pay small fees. Don't click on anything you don't recognise.
- Charity scams pretending to collect donations for good causes.
- Don't let anyone pressure you – scammers often use urgency to trick people into paying quickly.

**Remember** - Radius staff and our contractors will always carry official I.D. If someone calls at your home and you're unsure, don't let them in - phone Radius directly to verify their visit. You can also report suspicious callers to the PSNI's non-emergency number, 101.

For more advice on scams, visit: [www.nidirect.gov.uk/scamwiseni](http://www.nidirect.gov.uk/scamwiseni)

**Simple precautions can help you enjoy a safe, secure, and happy Christmas.**

# Christmas Budgeting Tips

**The festive season is a joyful time, but it can also put unwelcome pressure on your finances.**

Here are a few simple tips to help you enjoy Christmas without overspending:

- Set a budget for gifts, food, and entertainment and try to stick to it.
- Make a list of people you're buying for and how much to spend on each.
- Shop early to avoid last-minute impulse purchases.
- Look out for deals and discounts but only buy what you genuinely need.
- Keep track of your spending throughout December to avoid financial surprises in January.



- Consider homemade gifts as they can be less expensive and more personal.

Planning ahead can help you enjoy a festive season that's both merry and financially stress free.

For more support with budgeting, you can contact Citizens Advice Northern Ireland at [www.citizensadvice.org.uk/ni](http://www.citizensadvice.org.uk/ni).

# Celebrating Five Years of Radius Mail!

**We are delighted to be celebrating FIVE years of the Tenant Newsletter.**

Launched during the Covid pandemic, our goal from the very beginning was to keep you connected with relevant and important Radius news, while bringing a little light-heartedness to your day.

Over the past five years, we've marked many wonderful milestones together, from big birthdays and special anniversaries to celebrating the awards our tenants and schemes have achieved, including Good Neighbour Awards, Garden Awards and of course our proud moment of achieving Gold in the Tenant Participation Accreditation.

Each month, our newsletter is delivered to every tenant living in our Independent Living Schemes, and everyone over 55 who's on the Register of Interest receives a digital copy straight to their email inbox.

We are also proud to translate the newsletter into 11 different languages, ensuring it's accessible to as many tenants as possible.

As we look ahead, please let us know if you have any suggestions for topics you'd like us to cover, features you'd like to see, or ideas that could make the newsletter even better by contacting: [tenant.engagement@radiushousing.org](mailto:tenant.engagement@radiushousing.org).

**We value your input and are always looking for ways to improve!**



## Find us online

Keep up to date with Radius news through our social channels. Simply search for Radius Housing



# COMING SOON!

**Look out for the launch of our first fully digital tenant magazine, filled with even more information and resources for our tenants**